

COVID-19 BOOKINGS AND CANCELLATION POLICY

—
PLEASE READ

**IF WE HAVE TO
CANCEL YOUR
TOUR DUE TO COVID-19,
WE WILL EITHER:**

- move your booking to a date in the next six months that is convenient for you; or send you a 70cl bottle of Boatyard Double Gin, Boatyard branded glass and bean to bar chocolate per person.

**IF YOU HAVE TO
CANCEL YOUR TOUR FOR
WHATEVER REASON, WE
WILL EITHER:**

- provide a refund (minus booking fee of £1.20 per person) provided you cancel more than 14 days before the tour date;
- move your booking to a date in the future (within six months of your initial tour date) provided we have more than 14 days notice.
- send you a 70cl bottle of Boatyard Double Gin, Boatyard branded glass and bean to bar chocolate per person.

**IF A PRIVATE
BOOKING IS CANCELLED,
FOR WHATEVER REASON,
WE WILL EITHER:**

- refund any monies paid if the cancellation is made more than 30 days before the tour date; move your booking to a date in the future (within six months of your initial tour date);
- or send you a 70cl bottle of Boatyard Double Gin, Boatyard branded glass and bean to bar chocolate per person.

IMPORTANT INFORMATION

YOU MUST BE AGED 18 OR OVER TO ATTEND A DISTILLERY TOUR.

Doors open 15 minutes before the tour start time. Tours will start promptly. The tour includes alcoholic tasting samples. Please factor this in to your transport arrangements. Should you wish to cancel your visit, tours are refundable up to 14 days before the tour date. Distillery tour vouchers are non-refundable. We offer bespoke private and corporate tours.

PLEASE CONTACT US FOR MORE INFORMATION.

